

## ACCEPTANCE OF AGREEMENT

We (customer) agree to have Air Control Heating & Electric check and service the HVAC equipment listed on the PCSA customer service agreement plan. The pricing, specifications and terms are satisfactory, and are hereby agreed upon. Air Control is hereby authorized to perform the work as listed..

NAME: \_\_\_\_\_

SIGNATURE  \_\_\_\_\_

DATE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE#: \_\_\_\_\_

ALT or Cell#: \_\_\_\_\_

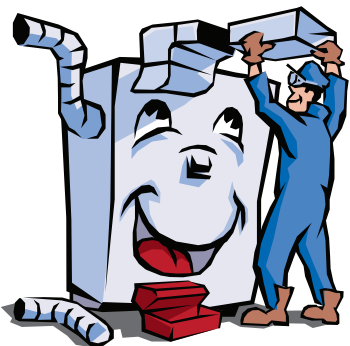
Email: \_\_\_\_\_

FILTER SIZE (if known): \_\_\_\_\_

### UNIT TYPE:

- Furnace       Air Conditioner  
 Heat Pump       Other \_\_\_\_\_

***We appreciate our customers and thank you for choosing Air Control for all your HVAC & Electrical needs***



**New HVAC Equipment:** It is the manufacturer's requirement that new HVAC equipment be serviced at least once a year in order to maintain the extended warranties. If not done, the warranty may be voided.

**Over 3,000 local projects completed since 1986!**

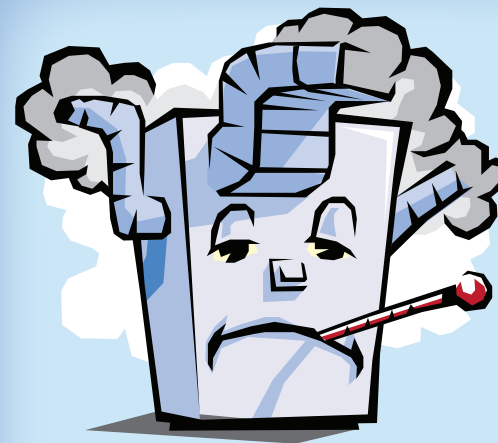
## DID YOU KNOW?

- Some easily corrected air conditioning and heating problems can **DOUBLE your operating costs** without your even knowing there is a problem.
- Up to 80% of air conditioning and heat pump **compressor failures** could be prevented if the problems were diagnosed sooner.
- A **refrigerant undercharge** of only 10% can increase operating costs by 20% or more.
- Refrigerant should never need to be replaced. If it must be added every year, there is a **system leak** that should be repaired.
- A **dirty evaporator**, condenser and blower can increase air conditioning or heat pump operating cost by 15% or more.
- Annual safety checks help eliminate dangerous **Carbon Monoxide** and other risks.
- Depending on the current condition of your equipment, our **\*PCSA service plan can pay for itself** in energy savings alone.
- Minor un-repaired problems often lead to **more expensive repairs** if not corrected early.

According to government studies conducted by the State Cooperative Extension Service, YOU CAN SAVE UP TO \$30 A MONTH ON YOUR UTILITY BILL by making sure that your air conditioning and heating system is cleaned and serviced regularly.

This study also concluded that proper air conditioning and furnace maintenance can:

- **Increase comfort**
- **Lower operating costs**
- **Increase system capacity**
- **Insure longer equipment life**



**AIR CONTROL**  
HEATING & AIR CONDITIONING, INC.

 **PCSA**

**PREFERRED-CUSTOMER  
SERVICE AGREEMENT  
PROGRAM**

**AIR CONTROL HEATING**  
Heating, Air Conditioning, & Electrical

7203 E. Nora Ave., Spokane Valley, WA 99212

**509-924-0018**

**[www.aircontrolspokane.com](http://www.aircontrolspokane.com)**

Fax: (509)924-3819

Email: [info@aircontrolspk.com](mailto:info@aircontrolspk.com)

**Serving Spokane, Spokane Valley,  
Post Falls, Coeur d' Alene and Vicinity  
for OVER 25 YEARS.**

Our professionally trained and licensed service technicians understand your air conditioning and heating system needs, and can eliminate money-wasting problems. Our customized, money-saving **\*PCSA maintenance plan** addresses most common problems before they cost you money.

**Our comprehensive \*PCSA service and maintenance agreement is designed to:**

- Reduces air conditioning or heating system break downs.
- Reduces your utility and repair costs.
- Maintain or enhance your comfort level.
- Preferential emergency service if need arises.
- Provides 15% discount on repair parts and labor.

## FURNACE SERVICE PLAN:

1. Heat Exchanger- Will be inspected for cracks and deterioration. **CO test included on PCSA plan.**
2. Air Filter- Will be replaced at time of maintenance (standard sizes included).
3. Burners- Will be inspected and cleaned.
4. Thermocouple or HSI- Will be inspected for wear.
5. Pilot or Flame Rod- Clean and adjust.
6. Fan Switch- Inspected and adjusted as needed.
7. Safety Controls- Will be operationally checked.
8. Blower wheel- Inspect motor and lubricate bearings.
9. Gas Line- Will be leak-checked from the furnace shut-off valve to the burners.
10. Combustion Air- Openings will be checked for blockage.
11. Secure All Panels- Loose panels increase operating costs and can cause dangerous operating conditions.
12. Thermostat- Clean and check for proper operation.
13. Make necessary recommendations.

## AIR CONDITIONING PLAN

1. Air Filter-Will be replaced (std sizes).
2. Condensing Coil- Inspect for leaks and wash.
3. Evaporator Coil- Inspect if accessible.
4. Blower Wheel- Inspect for cleanliness and alignment. Lubricate as needed.
5. Refrigerant Charge- Check superheat and subcooling. Verify proper Freon charge.
6. Belts and Pulleys- Will be inspected and adjusted.
7. Lubrication of motors and bearings.
8. Thermostat-Clean and check for proper operation.
9. Controls and Safeties- Inspect and test.
10. Motors- Cleaned, oiled and inspected.
11. Capacitors- Inspect and test.
12. Condensate Drain- Line will be checked to assure it's open and draining water.
13. Crankcase Heater- Will be operationally checked.
14. Relays and Contactors- Will be inspected.
15. Unit Disconnect- Will be inspected. Worn disconnects are dangerous and blow fuses.
16. Unit Wiring- Inspect for degradation. Inspect and tighten loose connections.

## HEAT PUMP PLAN

**Heat pumps will receive all of the A/C services listed in 1-16, PLUS:**

17. Defrost Timer- checked and tested.
18. Reversing Valve- Operationally checked. An improperly operating reversing valve wastes energy and reduces heating output.
19. Auxiliary Heat Strip- Will be tested.

## PCSA PLAN PRICING

<input type="checkbox"/> Gas or Electric Furnace	\$95.00
<input type="checkbox"/> Furnace & A/C	\$189.00
<input type="checkbox"/> Furnace/AHU & Heat Pump	\$209.00
<input type="checkbox"/> Residential Boiler (Fire Side)	\$129.00

**Oil Furnaces and Commercial boilers are on a Time & Materials basis ONLY (call for pricing).**

All service plan prices are for one year.

\*\*Prices do not include tax\*\*

### PAYMENT METHOD

- Cash
- Check
- Credit Card
- ACH Electronic Payment or via Website

Amount: \$ \_\_\_\_\_

Credit Card #: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

Security code: \_\_\_\_\_  
(Last 3 or 4 digits on back of Credit Card)

**OR**

Zip Code: \_\_\_\_\_

**TO ACCEPT:** please complete the "Acceptance of Agreement" page and payment information on the back.

Then mail to: **Air Control Heating & Electric**  
7203 E. Nora Ave.  
Spokane, WA 99212

